

**EXHIBIT C
CITY OF RENTON
HUMAN SERVICES DIVISION
SERVICE REPORT**

Date Submitted: July 11, 2011

Agency Name: Valley Cities Counseling & Consultation

Program Name: Renton Homeless Services

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Reporting Period: ☐ 1st Quarter, 2011 ☒ 2nd Quarter, 2011
☐ 3rd Quarter, 2011 ☐ 4th Quarter, 2011

Or Month: Jan Feb Mar Apr May Jun Jul Aug Sept Oct Nov Dec
(please circle)

Service Report

Performance Measure	Annual Goal	Goal This Period	New Units This Period	Cumulative Units 2011
Performance Measure 1 Unduplicated City Clients Served	25	6	6	23
Performance Measure 2 Number of Service Encounters	91	23	120	203
Performance Measure 3				
Performance Measure 4				

Narrative Report:

Include information such as current trends, program developments, special events, publicity or community education efforts, etc. Be sure to address any discrepancies between the level of services actually provided and performance goals. Attach additional pages as necessary.

- **Correction and Update to 1st Q. Service Report:** Goal for Performance Measure 1 (Unduplicated City clients served) should have read "7." Also, since that report was submitted, we began counting clients served through Renton Veterans Center Transitional Housing in Renton, and also received additional numbers on clients served during that Quarter. As a result, 1st Q. number of unduplicated clients served (Performance Measure 1) now totals **17** and Number of Service Encounters (Performance Measure 2) now totals **83**.

- Combined with numbers for 2nd Q. we have nearly met our Performance Measure 1 goal of 25 unduplicated clients and have already far surpassed our Performance Measure 2 goal of 91 service encounters!
- Of the 23 unduplicated clients seen so far this year, 10 have been exclusively through the Renton Veterans Center. Providing outreach to this location where clients enjoy the stability of transitional housing has enabled our mental health outreach specialist there to have consistent engagement with those residents.
- The other major source of clients has been through the Renton Community Supper hosted by the Salvation Army.